



STATE OF NEW HAMPSHIRE
 DEPARTMENT of RESOURCES and ECONOMIC DEVELOPMENT
 DIVISION of PARKS and RECREATION
 FRANCONIA NOTCH STATE PARK / CANNON MTN
 Franconia Notch State Park Franconia, New Hampshire 03580

GEORGE M. BALD
 Commissioner

RICHARD MCLEOD
 Director

FAX (603) 823-8088
 WEB: www.cannonmt.com
 E-MAIL: info@cannonmt.com



RICHARD ANDROSS
 Mountain Manager
 (603) 823-8800

Mr. Bob Coll
 Brookstone Builders
 42 West Brook Street
 Manchester, N.H. 03001-1215

MICHAEL K. JOHNSON
 Regional Supervisor
 (603) 823-9959

Dear Bob,

I want to write a late note of appreciation for the work of Brookstone Builders and JSA here at Cannon last summer. It really seems like just a few weeks ago when we started our series of interviews for design/build teams. It is certainly a good feeling to know we picked the right team in JSA/Brookstone.

The building has worked exactly as designed and the reviews from customers has been outstanding. The ability for families to arrive with young children and confidently leave them for the day in our Brookside Learning Center should be an asset for years to come at Cannon.

I would be remiss if I did not extend our thanks to Mark especially. We found him to be completely professional, thorough and responsive to all our needs and requests. At the same time he was able to find subs as you needed them and keep them on time and on a tight budget as well. We found Mark and Brookstone to be very easy to work with while always looking for ways to provide as good a product as possible. I am sure Mark's interest and knowledge of skiing and snowboarding played a big part in that success.

We certainly would look forward to having Brookstone work on any project in the future here, likely with the insistence that Mark be our job superintendent. I will close in again thanking the entire Brookstone team for a job well done.

Best Regards

Dick Andross
 Mountain Manager